



## Merchandise Day 2021

### FREQUENTLY ASKED QUESTIONS

#### How to Order?

Scan QR code to order, using your own device. This orders direct from the CGR portal and cuts out additional processing time after today.

#### Why isn't stock available for collection now?

Stock is made to order, initially as one large production run. This cuts down overheads for the club in terms of holding stock.

#### Is there a delivery fee?

No delivery fee, stock will be made available for collection at the club, aiming for round 1.

#### When will my purchase be available?

Order today and we are aiming for stock to be available for pick up at the club house for Round 1 of footy (April 18). **Must order today though.**

#### Why Order Today?

To ensure goods are available by first round of footy.

#### Can clothes be tried on?

Not this year. We do have size charts & tape measures available if you need to take some measurements though.

#### Will you accept returns?

CGR will not accept returns, but as a community club, we will always endeavour to assist if need be with stock on hand.

#### What is the most popular for kids?

Players are encouraged to wear a training top/singlet to training, and the Sharks hoodie on game day. We have packaged both products up as a pack for \$100.

